

Finance & Operations Division Meetings

October 26 and November 7, 2007

Total attendance for all three sessions was about 300.

Senior Vice President Doug True welcomed the groups on October 26 and shared that he was just returning from the UI Foundation fall Board Meeting. The UI Foundation Board meets twice a year – spring/fall. This is a very important event, as the Foundation raises approximately \$80-90 million cash/year. The members of this board come from all parts of the world, and they assist us in making the University a better place. The members of the Foundation board have real affection for the University, and they appreciate the opportunity to come to campus.

University Administrative Changes - True explained how the University of Iowa has many things happening and is constantly changing. There have been some recent administrative changes:

- President Sally Mason comes to us from the Purdue University. She has been visiting with many faculty, staff, and students here on campus. President Mason is still contemplating the new directions she wants to pursue. True encourages anyone who has not met her yet, to introduce yourself when you see her on campus. Her husband Ken is a faculty member at the University of Iowa.
- Lola Lopes is now serving as our Interim Executive Vice President and Provost. Lola is returning from retirement. She previously served as Associate Provost for Undergraduate Education. She was very instrumental in improving undergraduate education. Before that she was a faculty member in the Tippie College of Business.
- New Deans: Don Letendre in the College of Pharmacy, Rita Frantz in the College of Nursing, and a search taking place for the Dean – College of Public Health.
- Jean Robillard was appointed VP for Medical Affairs in January, 2007. This position is intended to align activities in the Carver College of Medicine, UIHC, and UI Physicians Group. True stated that Robillard is doing a terrific job.

Campus Recreation and Wellness – see schematic designs and photos in the accompanying Power Point presentation.

- Campus Recreation & Wellness Facility – True shared that in one week we should have bids for the new \$69 million (est.) facility. This building should be up and running in 3-4 years and will be a great new facility for our students, faculty and staff. He commended UI Recreation Director Harry Ostrander for his persistence in making this facility a reality.
- Hawkeye Tennis & Recreation Facility – This facility is on the western campus and is a very exciting place to visit, especially during the early evening when there are lots of activities going on. This facility not only

- offers an indoor field for soccer, but also has fitness equipment. It is an all around great facility for not only UI, but the community as well. These facilities are easily accessed with plenty of parking.
- Campus Wellness. True encouraged staff to take advantage of the Health Fair on November 7 and especially the free flu shots offered. Flu shots will also be offered at other sites at later dates. True also brought attention to smoking cessation assistance that is available after completion of the Health Risk Assessment survey. After completion of the survey up to \$300 is available for medications to assist in smoking cessation. A health coach may also be requested.

Campus Safety and Security – True showed a famous print by Albrecht Dürer of the Four Horsemen of the Apocalypse as a lead-in to a discussion on fire safety, pandemic, natural disasters, and warning systems upgrades. There are many people on this campus to protect. Pandemic planning is led by Chris Atchison of the College of Public Health, but many in Finance and Operations are involved as well – Chuck Green, Mary Jane Beach, and Judie Hermsen are examples.

True then spoke of the upgrades in emergency notification systems. Hawk Alert is the University's new method of alerting campus of any danger through the telephone, email, or text message. This new system allows for quicker notification than a mass email.

The new outdoor warning system combines sirens with voice messaging to alert people outdoors and, in some instances, indoors of storm warnings or other imminent danger.

The NITE Ride program was started this fall in reaction to assaults on women on or near the campus. Rides are provided on Friday and Saturday nights by a uniformed UI security guard. The University has provided an average of 25 rides per night. The program has been well received for the safety of our students.

Energy Management and Conservation – True said Finance and Operations, working cooperatively with others on campus, is trying to be a good citizen in reducing our carbon footprint and reducing greenhouse gases. This is a constant effort and some very good results are happening.

Facilities/Capital – see the accompanying Power Point slides for a list of projects and some schematic drawings of the proposed College of Public Health, University Hygienic Lab, and Rowing Team Boat House.

Board of Regents Meeting October 31, 2007 – True encouraged staff to attend the Board of Regents meeting on the UI campus on Wednesday, October 31.

Some of the topics on the agenda:

- Tuition and fees for 2008-2009 – student government leaders will speak.
- Campus security policy – Chuck Green deserves credit for the comprehensive policy that is being presented to the board for approval. There is more to this policy than the arming issue.

- Comprehensive financial report – this report depicts all UI funds and what was spent in the last fiscal year. It is a resource for the board to see how we are using our finances in comparison to budgets.
- UIHC – The board will meet as trustees of UIHC.

Two Significant Human Resources Reviews:

- Buck consultants have been hired to review our Compensation and Classification system. Employees should start to see changes over the next 2-3 years. True said that Human Resources staff will be talking to the campus about this in the next few weeks and beyond.
- Flex Credits – Hewitt consultants have been hired to review our 20 year old flex credit system of benefit allocation for faculty and P & S staff. The Funded Retirement and Insurance Committee, a charter committee consisting of faculty and staff, is leading the review along with Human Resources.

Expectations: True then wrapped up the session with staff expectations. These are the core values of a position description. Be respectful of one another. Respect and value differences. The diversity of backgrounds of students, faculty and staff make the University a vibrant, exciting place to work. “I feel very fortunate to work here. I hope you do too,” True said. Everyone deserves to feel safe in her/his working environment. If that isn’t the case, talk with someone – a supervisor or your human resources unit representative.

Questions from the audience:

1. Why isn’t there an apprenticeship program offered for trades positions such as masons, carpenters, plumbers, etc.? Since many workers in those positions are getting older, how do we expect to replace them?

True responded that he was unfamiliar with this specific area of concern and that he would look into it and respond to him. True has since talked with the person indicating that Facilities Management has been able to hire people from the local area who have been trained in the various trades positions when vacancies occur. Other advice was offered on how to seek advancement within the UI.

2. What is the state of the Facilities Management budget?

True responded that the FM budget has several revenue sources. He said that the University is committed to increase the general fund portion of its budget in the long term. The facilities improvement budget has been expanding to achieve an overall goal of 1% of facility replacement value.

3. Will the Hawks win on Saturday?

True said yes, he expects the women’s soccer team to win.

4. What’s going on with the river crossing?

True said this project will connect the east and west side chilled water supplies. This project is back on track with a new contractor, but it has been challenging. No one expected there to be this much water flow in the river this late in the fall.

5. What is CTSA?

This stands for Clinical and Transformational Science Award. It is a large NIH grant that will translate research into patient care. It will explore how we engage more hospitals state-wide. The Carver College of Medicine has the lead. Only about 20 other universities in the U.S. have gotten these kinds of grants. It will add vitality and will connect us with other parts of the state.

6. Are we still trying to catch up from the budget cuts in the past ten years?

We still don't have the appropriations we had in 1999. Last year (this fiscal year) we received an increase of 10% in appropriations. However, the reductions in the past years forced us to be smarter, more creative. Internally, we reallocated \$7.2 million in this fiscal year that helped us to fund the salary policy and benefits. In the meantime, enrollment has continued to increase and the hospital has increasing patient care volume.

7. What are the plans for the renovation of Jessup Hall?

True responded that Macbride Hall needs renovation as well. The Board of Regents has authorized us to issue debt for \$13 million. Hopefully, we will begin planning in about a year.

8. Are there concerns about privatization of services such as laundry and printing?

When Printing was flooded in 1993, we reviewed that unit to see if we needed it. The Regents challenged us to consider getting out of the printing business, but we said there were some aspects of printing that we should continue, and they allowed us to do that. Now we use a combination of in-house and contracted printing.

The laundry business has changed a lot over the years. There are cost advantages if we are not in the laundry business, but there are quality issues that keep us in the business. We will be talking with Laundry employees in the next month or so. We have committed to the regular employees that they will have jobs, no matter what the outcome of the review process.

9. Please identify and explain LEAN?

LEAN is an acronym for a program of techniques to improve business processes.

10. Would you identify the strategic initiatives requested by the Board of Regents

for the state academic institutions?

The Board of Regents' strategic initiatives focus on the student, particularly the undergraduate resident students. They expect that the core values of accountability and efficiency will be met. At the UI Hospitals and Clinics, the Regents focus on the patient and whether or not the patient is receiving what she/he needs.

11. What is happening with your quality initiative?

The quality initiative has taken on many names over the years, but it is still active under the direction of Laura Reed in Organizational Effectiveness.

12. What's going to be in the Campus Recreation and Wellness Center?

A 50-meter competitive swimming pool, separate diving well, a leisure pool, fitness space for a variety of cardio-vascular machines and weight equipment, a jogging track, climbing wall, and 3 multi-purpose courts.

13. What will happen to the Field House pool?

It will be drained and reutilized. Ideas are still being considered. It could be used as a fitness area, cardio rehabilitation, or performance athletics area.

14. Where will the IT data center be located at Oakdale?

The west central part of Oakdale.

15. How does the University pay for all the various building projects?

Generally, we pay for the building projects with a combination of funding sources. In the case of the College of Public Health (COPH) we will issue academic revenue bonds (\$18.7M); the state has committed direct appropriations (\$2M); facilities and administrative cost recoveries (indirect costs) from the COPH will be used (\$16M); gifts and earnings to the COPH (\$6M); and utility system and Treasurer's Temporary Investments (\$2M).

In the case of the Rowing Team Boat House, it will be paid entirely by Athletics.

16. Last year we lost a custodian in each of the areas. What are you doing to restore those positions?

When there are university-wide reallocations, all units have to participate. Budget reallocations generally are needed in order to fund the University's salary policy.